

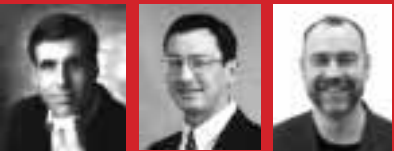
May 7, 8, 9,10
2003

- ✦ New Classes
- ✦ New Sessions
- ✦ New Vendors
- ✦ New Awards Format



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Holohan Siegenthaler Matteson



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PO Box 717 • 1433 W. 29th St.
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Sacramento Convention Center

1030 15th Street, Sacramento, CA

TUESDAY, MAY 6

Registration Open 3:00 p.m. - 7:00 p.m., Lobby

WEDNESDAY, MAY 7

Registration opens 7:00 a.m.

Radiant Basics I 8 a.m. - 4:30 p.m., Rm 202, Mark Eatherton
 Solar & Radiant 8 a.m. - 4:30 p.m., Rm 203, Mike Tierney
 Radiant Precision I 8 a.m. - 4:30 p.m., Rm 202, **John Siegenthaler**
 Manufacturer Industry Day 8 a.m. - 4:30 p.m., Rm 103, 104, 105
 REX Tradeshow & Reception 5 p.m. - 8:30 p.m., Exhibit Hall C & E



THURSDAY, MAY 8

Registration opens 7:00 a.m.

Siegenthaler

Research Reality 8 - 9:45 a.m., Rm 103/104, Kirby Chapman, Robert Bean & Dick Watson
 Harness the Sun 8 - 9:45 a.m., Rm 202, Mike Tierney
 Balancing Theory 8 - 9:45 a.m., Rm 203, **John Siegenthaler**
 The Boiler Momentum 8 - 9:45 a.m., Rm 204, Pete Caruso
 Successful Cover-ups 10 - 11:45 a.m., Rm 103/104, Hoyt Corbett
 Know Your Rights 10 - 11:45 a.m., Rm 202, Mary Lou Maierhofer
 Water Creatures 10 - 11:45 a.m., Rm 203, David Yates
 The High/Low Mix 10 - 11:45 a.m., Rm 204, Ted Lowe
 Lunch/General Session/ **System Showcase Awards** 11:45 a.m., Hall D
 Marketing Radiant, **Dan Holohan**
 RPA Certification Exam 2:45 - 5 p.m., Rm 105, John Fantauzzi (proctor)
 REX Tradeshow Open 3 - 8 p.m., Exhibit Hall C & E

2003 System
Showcase Awards



FRIDAY, MAY 9

Registration opens 7:00 a.m.

Holohan

Snow Melt Theory 8 - 9:45 a.m., Rm 103/104, John Abularrage, Mike Ackmann, Clay Thornton
 Chill Out 8 - 9:45 a.m., Rm 202, Evelyn Baskin
 Upper Floor Radiant 8 - 9:45 a.m., Rm 203, Tom Tesmar
 Customer Service Excellence 8 - 9:45 a.m., Rm 204, **Mark Matteson**
 Architect/Builder Course 10 a.m. - 3 p.m., Rm 105 John Siegenthaler (preregistration required)
 Snow Melting Practice 10 - 11:45 a.m., Rm 103/104, John Abularrage, Mike Ackmann, Clay Thornton
 Open or Closed? 10 - 11:45 a.m., Rm 202, Bill MacDonald
 From Water to Wire 10 - 11:45 a.m., Rm 203, Ada Cryer
 Mild Climate Radiant 10 - 11:45 a.m., Rm 204, Ken Barney
 Concrete Connection 1 - 2:45 p.m., Rm 103/104, Joe Kennard
 The Plate Debate 1 - 2:45 p.m., Rm 202, Hot Rod Rohr
 Climbing the Control Ladder 1 - 2:45 p.m., Rm 203, Alan Deal
 Wholesalers Forum 1 - 2:45 p.m., Rm 204 (Wholesalers only), MacDonald
 REX Tradeshow Open 2 - 6 p.m., Exhibit Hall C & E
 Dinner Program 7 - 9 p.m., Hyatt Regency Ballroom, **Mark Matteson**



SATURDAY, MAY 10

Matteson

RPA Action Groups Meet 9 - 10:45 a.m., Room 103/104
 RPA Annual Meeting 11 - 12 noon, Room 103/104

ters • boilers • controls • electric systems • hydronic systems

Welcome!

*mechanical contractors - hvac contractors
wholesalers - sales reps - builders
architects - engineers - specifiers*

BREAKOUTS

S = Seminar P = Panel Discussion R = Round Table

- (P) **Research Reality** - Outcomes of recent research projects and what is needed.
- (S) **Harness the Sun** - Combining radiant heating with solar power.
- (S) **Balancing Theory** - Setting flows and proper system balancing.
- (S) **Boiler Momentum** - Advances in condensing boiler technology.
- (P) **Successful Cover-ups** - The latest in proper use of floor coverings, wood, tile, carpet, etc.
- (S) **Know Your Rights** - Legally protecting yourself and your business.
- (S) **Water Creatures** - Potential hazards of legionella and other water borne creatures.
- (S) **The High/Low Mix** - Setting up systems with multiple water temperatures.
- (S) **Chill Out** - Radiant heating and cooling performance studies of emerging technology.
- (S) **Upper Floor Radiant** - Radiant alternatives for upper stories on buildings.
- (S) **Customer Service Excellence** - Improving customer relations for profit.
- (P) **Melting Theory** - Part 1, snow melting in various areas across the country.
- (P) **Melting Practice** - Part 2, practical snow melting.
- (R) **Open or Closed?** - Pros and cons of open and closed loop systems.
- (S) **From Water to Wire** - Hydronic contractors who want to tap into the electric market.
- (S) **Mild Climate Radiant** - Applying radiant heating in mild climates.
- (S) **Concrete Connection** - Ground up design and installation of concrete over radiant.
- (R) **The Plate Debate** - Pros and cons of heat dispersion plates and subfloors.
- (S) **Climbing the Control Ladder** - Basic control design and wiring.
- (R) **Wholesaler Forum** - Discussion of uniquely wholesaler issues (wholesalers only).

FEATURING

Dan Holohan - Well known humorist, author of numerous books on hydronics and steam heat, lecturer. An entrepreneurial marketer who will present an insightful and enjoyable message on marketing radiant heating.

Mark Matteson - A highly entertaining motivational speaker with roots deep in the heating contracting business. Laugh and learn about effective customer service. Don't miss the Friday night Dinner.

John Siegenthaler - An engineer, educator, author, lecturer, and creator of the RPA's course manuals. Considered a leading expert in radiant and hydronic heating.

More experts and authors - Mark Eatherton, David Yates, Hot Rod Rohr, and eighteen other industry experts including RPA authorized instructors.

ACCOMMODATIONS

Headquarter Hotel for REX and RPA Conference

Hyatt Regency At Capital Park

1209 "L" Street, Sacramento, CA

(800) 233-1234 / (916) 443-1234

\$139 Single/Double Conference Rate (expires April 18, 2003)

Sheraton Grand Hotel

1230 "J" Street, Sacramento, CA

(800)325-3535 / (916)447-1700

\$145 Single/Double Conference Rate (expires April 18,2003)



CONFERENCE PREREGISTRATION

Yes, sign me up for the following events:

	Members	Non-Mbrs
Wed. (May 7th)		
Radiant & Solar (REX & lunch incl.)	<input type="checkbox"/> \$200	<input type="checkbox"/> \$275
Radiant Basics I (REX & lunch incl.)	<input type="checkbox"/> \$200	<input type="checkbox"/> \$275
Radiant Precision I (REX & lunch incl.)	<input type="checkbox"/> \$200	<input type="checkbox"/> \$275
Thu. (May 8th)		
Conference Seminars (REX & lunch incl.)	<input type="checkbox"/> \$150	<input type="checkbox"/> \$200
<i>Special Spouse Pass (REX & lunch incl.)</i>	<input type="checkbox"/> \$ 35	<input type="checkbox"/> \$ 35
Fri. (May 9th)		
Conference Seminars (REX & lunch incl.)	<input type="checkbox"/> \$150	<input type="checkbox"/> \$200
Architect/Builder Class (REX & lunch incl.)	<input type="checkbox"/> \$ 40	<input type="checkbox"/> \$ 40
<i>Special Spouse Pass (REX & lunch incl.)</i>	<input type="checkbox"/> \$ 35	<input type="checkbox"/> \$ 35
Dinner Program with Mark Matteson	<input type="checkbox"/> \$ 40	<input type="checkbox"/> \$ 40
Sat. (May 10th)		
RPA Annual Meeting	<input type="checkbox"/> free	<input type="checkbox"/> free
REX Tradeshow Only any time pass	<input type="checkbox"/> \$ 10	<input type="checkbox"/> \$ 10

avoid the \$25 on-site registration fee

Preregister deadline April 30 Total \$ _____ \$ _____

Please use a separate form for each individual.

(send them together with one check or credit card number if you like)

Name _____

Company _____

Address _____

City _____ State _____

Zip _____ Phone _____ email _____

Payment ☐ Check ☐ Mastercard ☐ VISA ☐ AMEX ☐ Discover

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Registration Fees Are Payable in Advance

Please make checks payable to: **Radiant Panel Association.**

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3. Fax this form to **970-613-0098** - or
4. Call **800-660-7187** or 970-613-0100

1. Mail this form to RPA Conference,

PO Box 717, Loveland, CO 80539 - or

2. Register on-line at **www.rpaconference.com**



Radiant Panel Association

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